



Position Title: Community Health Worker

Full Time Position: 40 hrs per week

Reports To: Rooted in Health Manager and Director of Programs and Facilities

Pay Range: \$23.00 - \$24.00 per hour

Local travel required

Organization Overview: Bounty & Soul is an innovative, grassroots, community-based organization advancing food and health equity by giving everyone a fair opportunity to eat well, be healthy, and thrive. We provide consistent access to nourishing food, health and well-being education, and a supportive community. Our energetic and passionate team includes dedicated staff, more than 400 volunteers, and over 100 community partners working collectively to create a healthier and more equitable future.

Diversity/Inclusion Statement: The heart of Bounty & Soul's mission recognizes and celebrates diversity, inclusion, social justice, and community-led solutions to inequities. We believe that to fully embrace diversity and inclusion, everyone must feel seen, heard, respected, and valued. Within our team, we strive to nurture a culture where inclusion and diversity are a reflex, not an initiative - one that unifies us in a shared sense of celebration, care, respect, passion, and commitment to social and environmental responsibilities. In that spirit, we center community in all decision-making and carry out our mission in accord with community desires.

Job Description Summary: We are seeking a bilingual, resourceful, certified Community Health Worker to enhance access to vital health, social, and community resources for the individuals and families we serve. This role includes supporting community members in post-Hurricane Helene recovery, ensuring they have access to the resources needed to rebuild and thrive. In this role, the CHW will work closely with participants to identify their needs, connect them to appropriate services, and support their overall well-being through education, outreach, and resource navigation. This position requires excellent interpersonal skills, organizational skills, and coordination skills, along with a commitment to health equity, and the ability to work collaboratively in a dynamic nonprofit environment fulfilling roles such as social work, case management, and community health support.

Key Responsibilities:

Participant Support: Builds trusting relationships with individuals and families to identify needs and connects them to resources such as healthcare services, nutrition programs, housing and homegoods assistance, and employment support.

Resource Navigation: Identifies barriers to health in domains such as transportation, food access, housing, healthcare access, and immigration supports, and assists participants in overcoming them, particularly focusing on the needs of the Latino population.

- Builds and maintains a database of community resources, ensuring it includes services that are accessible to Latino individuals and families. Shares that database with community members in mediums that foster easy access.
- Assists participants with navigating social service systems, filling out applications, and scheduling appointments.

Outreach & Advocacy: Represents Bounty & Soul at community events and acts as a liaison between participants and service providers. Attends community meetings as requested.

Data & Reporting: Maintains accurate records of participant interactions and prepares reports to measure program outcomes and guide improvements.

Collaboration: Works with volunteers, community partners, and staff to ensure participants receive holistic and comprehensive support.

- Supports the Rooted in Health™ Manager in connecting community members to health and wellness classes while assisting with their planning and seamless execution.

Social Media Engagement: Shares community resources, wellness tips, and event updates via social media platforms to increase participant engagement and access to information.

Desired Qualifications:

- High school diploma or equivalent
- Community Health Worker Certificate or working toward certification
- 3+ years of experience working in community engagement, health outreach, or social services.
- Prior practical experience in social work, case management, and/or community health is a plus
- An established strong network of community partners and relationships
- Bilingual (English/Spanish) required
- Proficient in social media platforms and content sharing.
- Ability to coordinate and communicate in person and via platforms such as Whats App and Meta/Facebook
- Strong communication, organizational, and problem-solving skills
- Passion for health equity and community wellness