



Position Title: Community Health Worker or other social services specialist

Full Time Position: 40 hrs per week

Reports To: Rooted in Health™ Manager and Director of Programs and Facilities

Pay Range: \$23.00 - \$24.00 per hour

Local travel required

Organization Overview: Bounty & Soul is an innovative, grassroots, community-based organization advancing food and health equity by giving everyone a fair opportunity to eat well, be healthy, and thrive. We provide consistent access to nourishing food, health and well-being education, and a supportive community. Our energetic and passionate team includes dedicated staff, more than 400 volunteers, and over 100 community partners working collectively to create a healthier and more equitable future.

Equal Opportunity Employment: Bounty & Soul is an equal opportunity employer. We are committed to providing equal employment opportunities to all employees and applicants for employment and do not discriminate based on race, color, religion, sex (including pregnancy, sexual orientation, and gender identity), national origin, age, disability, genetic information, veteran status, or any other characteristic protected under federal, state, or local laws. This commitment applies to all aspects of employment, including recruitment, hiring, promotion, transfer, compensation, benefits, training, termination, and other terms and conditions of employment. Bounty & Soul also provides reasonable accommodations to qualified individuals with disabilities and sincerely held religious beliefs, in accordance with applicable laws.

Job Description Summary: We are seeking a resourceful Certified Community Health Worker (or someone actively pursuing certification), Social Worker, Case Manager, or equivalent professional to enhance access to vital health, social, and community resources for the individuals and families we serve. This role includes supporting community members in post-Hurricane Helene recovery, ensuring they have access to the resources needed to rebuild and thrive. In this role, this team member will work closely with participants to identify their needs, connect them to appropriate services, and support their overall well-being through education, outreach, and resource navigation. This position requires excellent interpersonal skills, organizational skills, and coordination skills, along with a commitment to health equity,

and the ability to work collaboratively in a dynamic nonprofit environment fulfilling roles such as social work, case management, and community health support.

Key Responsibilities:

Participant Support: Builds trusting relationships with individuals and families to identify needs and connects them to resources such as healthcare services, nutrition programs, housing and homegoods assistance, and employment support.

Resource Navigation: Identifies barriers to health in domains such as transportation, food access, housing, healthcare access, and immigration supports, and assists participants in overcoming them.

- Builds and maintains a database of community resources, ensuring accessibility for English and Spanish speakers, with translations available for others as needed. Shares that database with community members in mediums that foster easy access.
- Assists participants with navigating social service systems, filling out applications, and scheduling appointments.

Outreach & Advocacy: Represents Bounty & Soul at community events and acts as a liaison between participants and service providers. Attends community meetings as requested.

Data & Reporting: Maintains accurate records of participant interactions and prepares reports to measure program outcomes and guide improvements.

Collaboration: Works with volunteers, community partners, and staff to ensure participants receive holistic and comprehensive support.

- Supports the Rooted in Health™ Manager in connecting community members to health and wellness classes while assisting with their planning and seamless execution.

Social Media Engagement: Shares community resources, wellness tips, and event updates via social media platforms to increase participant engagement and access to information.

Desired Qualifications:

- Certified Community Health Worker (or actively pursuing certification), Social Worker, Case Manager, or an equivalent role with relevant experience.
- 3+ years of experience working in community engagement, health outreach, or social services.
- Prior practical experience in social work, case management, and/or community health is a plus
- An established strong network of community partners and relationships
- Bilingual (English/Spanish) preferred
- Proficient in social media platforms and content sharing.

- Ability to coordinate and communicate in person and via platforms such as WhatsApp and Meta/Facebook
- Strong communication, organizational, and problem-solving skills
- Passion for health equity and community wellness